

Dealing with malpractice – whistleblowing policy

The British Council is committed to acting in accordance with the highest standards of organisational integrity and accountability. If any malpractice (actual or suspected) comes to your attention you should report it at once to one of these contacts:

- Exam Centre Manager Nebojša Đurić – nebojsa.djuric@britishcouncil.rs
- British Council Serbia Customer Service Department – telephone: +381 11 3023 800
Address: Terazije 8, 2nd floor, 11000 Belgrade
- British Council Customer Services in the UK: <http://www.britishcouncil.org/contact-webform>